

29th March 2017

To Whomsoever it may concern

We had Exchange 2007 Server as our Email system. It was due for upgrade. The limitations we were facing were a) Lack of Business Continuity in case the Server failed b) limited mailbox size c) absence of new features not available on Exchange 2007 . So we evaluated Office 365 and took a decision to migrate our Mail Users to Office 365 .

We now have a Email system with Business Continuity as a result of 99.9% Uptime guarantee from Microsoft . And the system comes at annual cost savings of about 30% as compared to On Premise Email system.

To further improve productivity , we have opted for Windows 10 Prof as the Desktop OS for many of the users . This combined with MS Office 2016 , which is a part of our Office 365 subscription, has improved User Productivity by 20%.

To ensure regular backup, we have implemented Azure Cloud Backup which ensured that our critical Data has a local backup as well as Cloud Backup. We also use combination of Windows Server 2012 and 2016 giving us very powerful Server Architecture.

To ensure that all the systems are managed professionally , we have signed up for **Gold Plus Managed Services** with TechGyan for Cloud Services as well as other Technology Infrastructure Services under which they provide us with complete end to end Services covering Fire Wall, Networking , Servers , Active Directory , Desktops , Mobiles , Printers , Windows OS, Desktops and Laptops , Wireless , Office 365 and Azure.

We are quite pleased with the reliability and functionality of Microsoft Cloud Services. And we appreciate the wonderful knowledge and skills in the area of Technology Management and Consulting which is provided to us by TechGyan who are truly our Trusted Business Advisor.

For Tufropes Pvt. Ltd.



Authorised Signatory